

Dear All,

From June 1, 2011, Kilews has announced below issues about order.

1. When asking for spec revisions (such as housing, plug, bit, etc...) after the order has been placed, Kilews will charge **US\$3 for each piece of Electric Screwdriver**.
2. **Kilews must agree to the change or cancel for the special specification** (such as ESD-type or fast-type) when asking to change after the order has been placed.
The charge for the order on the special specs will then be determined according to the situation.
3. When asking to cancel spare parts after placing order, there will be handling charge of **US\$3/ per order**.
4. Regarding to the order of Electric Screwdriver, **we do not accept order cancellation three days after order confirmation**.

Thank you for your understanding and support.

Best Regards,

Loover-Kilews Industrial Co., Ltd.