

Dear Partners,

For now on, **kindly direct all technical questions with Loover's representatives that you are in contact with.**

But please do not forget to also to **C.C to kilews service department by Email service@kilews.com.tw for follow- up.**

This will allow us to have better understanding with the technical problems that occurred for our customers,

Thank you again for all the supports.

Best Regards,

Loover-Kilews Industrial Co., Ltd